



"CRACK THE CODE" 2023 COMPETITION TERMS & CONDITIONS

The following rules ("Specific Rules") together with the General Terms and Conditions ("General Rules") form the terms and conditions for the Crack The Code 2023 competition (the "Competition").

1. Start and End Time

The Competition start time is Monday 20th February at 10:00am

The Competition end time is Thursday 1st June at 10:00am

2. Preface

The promoters are Frisk Radio Ltd., of 5 Stanley Street, Blyth, NE24 2BS.

The Competition has a prize of £1,000 (the "Prize").

A 4 digit code has been randomly selected (the "Code").

The Code is known only to the promoters and will not be disclosed to anyone.

3. How To Enter

The main route to entry is through a premium rate SMS service. (the "SMS Service").

The SMS Service is operated by Spoke Interactive, of Third Floor, Butler House, 177/178 Tottenham Court Road, London, W1T 7NY. Spoke Interactive can be contacted on 0333 202 3390.

You can enter the Competition by composing a text message with the word FRISK and your guess ("Guess") and sending it to 64343.

Your Guess must be a 4 digit number.

Guesses which do not contain a 4 digit number, or which contain additional alphanumeric characters, or symbols, will not be accepted, but you may still be charged.

Text messages are charged at £1 plus the cost of one standard rate message.

You can enter as many times as you want through the SMS Service.

A free route to entry is available by following prompts at www.friskradio.com (the "Website").

To enter through the Website, you must provide your full name, e-mail address and mobile phone number ("Mobile Number").

Only one entry is permitted per Mobile Number through the Website. Additional entries from a Mobile Number already submitted will be rejected by the Website.

4. Winner Selection

The winner will be the entrant who correctly guesses the Code.

In the event that more than one entrant guesses the Code, then the winner will be randomly selected from those entrants.

In the event that no entrant guesses the Code, then the winner will be the entrant who submits the guess which is numerically closest to the Code, without exceeding it. For example: if the Code is 1234, and no entrants submit 1234, and one entrant submits 1233, then that entrant will be the winner.

In the event that no entrants guess the Code, and more than one entrant submits the same guess, and that guess is the numerically closest to the Code, without exceeding it, then the winner will be selected from those entrants. For example: if the code is 1234, and no entrants submit 1234, and entrants A and B submit 1233, then the entrant will be randomly selected from entrants A and B.

5. Winner Notification

We will attempt to call the winner within 28 days of selection.

Upon making contact, the winner will need to provide their full name, postal address and e-mail address.

The winner will need to prove their identity with valid UK ID ("Valid ID").

Valid ID must be a current UK passport or current UK driver's licence.

The winner must provide Frisk Radio with a valid UK bank account sort code and account number ("Valid Bank Account") into which the Prize will be paid.

If we are unable to contact the winner within 28 days, or the winner has submitted false details, or the winner is unable to prove their identity with Valid ID, or the winner is unable to supply a Valid Bank Account, then Frisk Radio reserve the right to select another winner through any method of their choosing.

6. Requirements from the Winner

If you are the Winner, you will be asked to have a call with a presenter or producer. That call will either be pre-recorded for future broadcast. You must answer your telephone when we contact you. Someone else cannot answer the phone, participate or accept a prize on your behalf.

If: (i) you fail to answer the phone; (ii) someone else answers the phone; (iii) the call goes to voicemail; (iv) the call becomes disconnected; or (v) you are not (or do not seem to be) in a position to safely and/or lawfully take or remain on the call (for example, if you are or seem to be driving); or (vi) you are not audible or intelligible or we are not able to conduct a conversation with you in a manner that is suitable for broadcast for any reason beyond our control (including, but not limited to: low/no signal on your device, a call is dropped by any network, you are travelling, there is too much background noise or feedback, etc.); before or during the Promotion, you may be disqualified and we reserve the right to select another winner.

7 Eligibility

The Competition is only open to residents of the United Kingdom, aged 18 and over.

For the avoidance of doubt, you may make entries via both the SMS Service and the Website, up to the applicable limit of each method of entry. However, the Competition is for entertainment purposes only and we strongly advise against excessive use.

8 Support

Direct any support requests with regard to the Competition or the Website to info@friskradio.com

For any problems with the SMS Service, contact Spoke Interactive on 0333 202 3390.